

THE EUROPEAN
SOCIETY OF
MEDICAL
ONCOLOGY (ESMO)

SUCCESS STORY





Already after almost a month of use, we can say that the deployed solution and documents migration performed during the Christmas holidays was successful. We have now provided support to all departments and individually to most users.

Although ESMO is still adapting and learning new ways of working, we are pleased with this success. I would like to thank everyone for their support and good work on the SharePoint project.

Cesare Melchiorri, Head of ESMO ITDS Department

COMPANY

The European Society of Medical Oncology (ESMO) is Europe's leading professional medical oncology organization comprising a network of over 25,000 oncology experts in more than 160 countries.

CHALLENGE

ESMO approached IseoLabs AG, Zug, with the demand for an Intranet update and a solution for improved team collaboration across its broad association.

ESMO already had provided the first version of its Intranet based on the SharePoint Online platform using their internal IT resources. With the growth of the company and the increasing complexity of the organization, ESMO's needs for improved communication and collaboration increased.

Therefore, Management and IT decided to implement a more structured and robust collaboration platform applying current industry standards.





THE DELIVERED SOLUTION CAN BE DIVIDED INTO THE FOLLOWING MAIN AREAS:

Extranet for external sharing (ESMO "Drop Box")

Portal for individual departments

Collaboration Hub

General landing page as a signpost to other parts of the solution

The solution of the ESMO project consists of one central Intranet homepage, which on the one hand, is a portal for internal information sharing and communication and, on the other hand, also serves as a gateway to all resources and shared tools both inside and outside of the company.



ONE INTRANET HOME PAGE

- A portal for internal info sharing and communication.
- A gateway to all resources and shared tools.

2 TYPES OF SITES

- Department "private", dedicated to each department's activities/work
- Collaboration "open", dedicated to cross-department collaboration and external sharing

4 LIBRARIES TYPES

- Confidential, for department/ team
- Shared, internally or externally
- Strictly confidential, for managers
- Archive, for team

INTRANET MODEL: MAIN

CONCEPTS





3 SPECIAL LIBRARIES

- Central repository
- CEO sharing
- Top Management

4 SHARING POSSIBILITIES

- Team
- ESMO staff
- Specific guests (with authentication code)
- Everybody (with link)

4 GROUP PERMISSIONS

- TEAM owner
- TEAM members
- TEAM visitors





RESULTS

- The new system will be used by 110 internal users and 250 external partners. ESMO users can easily search for stored documents; they can use a "mobile office" from anywhere (without a VPN connection) and have their data protected (GDPR compliant).
- Documents are classified, connected to other (\checkmark) systems and business processes such as project management, daily tasks, various workflows including enhanced security, interconnection of all devices, classification of documents, access rights assignment according to roles within the organization, and much more.

- Home website
- Company departments portal
- A collaboration center
- ESMO Drop Box

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